



Hill Support is a Veteran-Owned, Minority-Owned Small Business that provides Systems Administration and Maintenance services to Members of the House of Representatives and Committees.

## MAINTENANCE & SYSTEM ADMINISTRATION SERVICES

- Single Point of Contact For all Technical Issues
- Help-desk Telephones Support
- On-site Computer Service
- Software & Hardware Upgrades
- iPhone & iPad Setup
- District Office Support
- Application Training
- Procurement Assistance
- Software Installation & Configuration
- Health Check & Anti-Virus Support
- Maintaining House Standards
- Warranty Coordination and Service
- Support of House Approved Software
- Remote Access Support
- Microsoft Office 365 & Sharepoint Support
- Inventory Management

### A PERSONAL TOUCH



Hill Support offers a well-trained, compassionate, and knowledgeable staff of DC-based professionals who are there for you when you need them.

### RESULTS-BASED APPROACH



Our flat-rate pricing model ensures our clients have the tools and access to experts that they need to do the best job they can, without service limits or potential over-runs.

### BUILT-IN COMPLIANCE



We've customized our software with automated reporting and compliance capabilities to minimize time spent on administration and maximize time spent on fixing the issues of our clients.



# MEMBER PLANS



**MOST  
POPULAR**

## **SYS ADMIN & MAINTENANCE**

24/7 Phone and  
On-Call Support  
Combine services and save  
with flat rate pricing

**\$1,350/mo**



## **MAINTENANCE SUPPORT**

24/7 Phone and  
On-Call Maintenance and  
Warranty Management  
Support

**\$1,000/mo**



## **CALL CENTER / HELP DESK**

Unlimited Telephone Support  
Up to 30 minutes per call  
On-site support billed at  
\$139/hour

**\$799/mo**

# COMMITTEE PLANS



## **ONE FULL-TIME & ONE PART TIME SYSTEM ADMINISTRATOR**

24/7 Phone and On-Call Support

**\$8,900/mo**



**MOST  
POPULAR**

## **ONE PART-TIME SYSTEM ADMINISTRATOR**

24/7 Phone and On-Call Support  
Additional hours billed at \$139/hour

**\$3,199/mo**



## **CALL CENTER / HELP DESK**

Unlimited Telephone  
Support  
Up to 30 minutes per call  
On-site support billed at \$139/hour

**\$1,999/mo**



## **TWO PART-TIME SYSTEM ADMINISTRATORS**

24/7 Phone and  
On-Call Support  
Additional hours billed at \$139/hour

**\$5,900/mo**